

## **TERMS AND CONDITIONS FOR SAMSACON-19**

1. Delegates should advise of any special access or dietary requirements at the time of registration.
2. The client will be liable for all and any damage caused to any room, facilities, furniture or equipment caused by acts or omissions of the delegates, staff or visitors.
3. No wines, spirits or food brought into the lodging area may be consumed unless prior consent. Should you or any of your party be unable to correct any aspect of poor behavior or activities unacceptable to the lodging services, including smoking and liquor consumption in bedrooms, we reserve the right to apply appropriate charges and/or to terminate their/your stay. If this occurs, no monetary refund will be made. The conference manager's decision is final.
4. No animals or pets of any kind are allowed on the premises.
5. SAMSA cannot be held liable for any loss or damage of an indirect or consequential nature, loss of profits, goodwill or opportunity. Moreover, the association is not responsible for personal injury or death caused by negligence. Our liability to you shall under no circumstances exceed the amount actually paid in respect of your booking.
6. SAMSA will not be responsible for any mishaps due to negligence of the delegate. Although, necessary steps will be taken to provide assistance if need be.
7. Early bird rate: In order to qualify for any 'early bird' rates, booking and payments must be received before the deadline date listed in the conference marketing material.
8. Only accommodation booking cancellation requests will be entertained. No other bookings or passes are subject to cancellations or refunds. Please refer to our 'Payments and Refunds Policy' for further details.
9. All the substitution and cancellation of booking must be received in writing.
10. All delegates are expected to maintain decency and proper conduct throughout the length of the conference. Any sort of misbehavior or failure to abide by the above mentioned rules may lead to expulsion of the delegate from the premises alongside being debarred from attending any further events of the conference. No further requests will be entertained by the management.